Enterprise Mobile Application Design Considerations



	Desktop	Mobile	
Enterprise/ Behind the Firewall	Lipstick on a COTS pig COTS is 10 years old, noone is left who knows how to change it High cost to change Large/complex data sets and visualization	Mixed personal and work data Very little knowledge of standards Immature security models Focused data visualization (isolate and optimize)	Legacy code and technical debt Individual identity Data security Non-discretionary use, few choices Vertical industry diversity Utilitarian Spotty knowledge/usage of standards
Public/ Consumer	Mature and evolving standards High awareness of standards in dev teams High production value aesthetics	Not many standards/best practices; experts disagree No loyalty, low cost of change Big guys have mature security models	Privacy, anonymity, avatars, multiple personas Identity security Discretionary use, many choices information + utility + games Personal data
	Use for long periods of time Visual noise, dense, lots of options Almost always connected to the network; fast and continuous Work data Stationary, long attention span Information and visual design paradigms One device at a time Mouse and keyboard Large, high resolution screen (100-150ppi) At most one camera, often none Huge memory and processor power	In and out of app quickly Convenient form factor Take it everywhere, have it everywhere Simpler/easier UX; clear call to action Sexy, high production value aesthetics Sometimes connected to network, slower bandwidth Multiple devices in one place at same time Touch, gestures, voice Small, high-resolution screen (150-350ppi) Location, orientation, light level sensors Multiple cameras Other sensors (RFID, IR, etc) Smaller memory, slower processors Emerging standards, manufacturer specific Industrial design paradigm; tactile/haptic elements	

Developed for and at UXCamp DC, January 2011, by James Jarrett, User Experience Architect, BoxTone, @JarrettUX, jim@jarrettinteractiondesign.com